



Joseph P. Healey Library Interim Strategic Plan 2010-2013

Library Mission and Role

The University Library's mission and role is to nurture students' and faculty's academic pursuits by providing core intellectual property resources and appropriate academic services via physical and virtual environments. Another salient university library role is to provide information literacy instruction as means to foment life-long learning skills.

Broad Library Goals and 2010 action steps

Healey Library identifies and procures licensed intellectual property and other resources needed for research, teaching, and learning.

Operational sub-Goal

- Healey Library seeks to maintain high-use cost-effective resources.

Operational and Aspirational sub-Goals

- The library seeks to implement textbook purchasing pilot in 2010. It will examine the costs and accommodations needed to implement in full purchasing one copy of the main textbook in undergraduate courses. Healey Library will also review purchasing or licensing electronic textbooks instead of hardcopy. At this time, Yale and other libraries are working with Amazon in a Kindle electronic book reader project for textbooks.
- Healey Library will review resources use data to determine cost-effective resources and to identify areas for reallocation or reduction in harmony with the campus funding priorities, including the use of Nook and/or Kindle.

Healey Library uses and promotes traditional and innovative delivery of intellectual property and resources to facilitate effective and efficient use of information resources on campus and/or elsewhere.

Operational sub-Goals

- In 2010 the library will aim to improve research and study experiences in the building and remotely, including bringing more resources to the researcher and students desktop and mobile technology.
- This year the library will participate in the 5-year report to NEASC.
- The library will also review NEASC assessment and learning impact in library instruction.
- The library will also plan two library learning impact studies as means to improve the perception of the library among faculty and graduate students.

- In 2010 Healey Library plans to develop a Research Library Service initiative. RLS will bring Healey Library research resources and network of research services to the forefront for student and faculty alike.

Aspirational sub-Goal

- Another goal for 2010 and beyond is developing library services to meet the shift from a commuter to a residential campus. This is a much-desired change to support enrollment goals and improve student life on campus. This change comes with many accommodations to serve what could be a 24/7 student population that will need room and board, security, and among many other things, reliable library/information services. The latter includes spaces to study, congregate, use computers, etc. The trend in many higher education institutions is to offer increasingly extended library hours, including opening around the clock.

Healey Library aims at developing among its constituents library research skills and understanding of the intellectual property available to them. Developing effective use of IP and other information resources is aimed at faculty and students in particular to help them succeed, and as a retention strategy.

Operational sub-Goal

- Maintain, expand, and assess the use of wikis and other 2.0 library instruction venues.
- Develop library outreach and marketing plan for the next three years.

Operational and sub-Aspirational Goal

- Two additional reference librarians are needed to meet enrollment growth demands. This projection does not take into account other areas of growth in the library, especially in the area of digital library services, where additional staff with specialized skills will also be required to meet new demands and enrollment and research growth on campus.

Healey Library provides resources in digital format for access anytime-anywhere to support research, teaching, and learning.

Anticipatory sub-Goal

- The University Library will continue to add selected digital images and resources.
- All units in the library will contribute

Healey Library will continue to participate in Internet Archive and Open Content Alliance (OCA) projects to digitize copyright-free and research materials in its collections.

Operational sub-Goal

- During the incoming year, Archives and Special Collections will continue to add to digital images, and other primary and unique materials scanned via the OCA to provide access to these on-line.

Healey Library explores new venues to maximize effectiveness and efficiencies in library services and operations, including use of new technologies in particular 2.0 tools. This aimed at helping students and faculty succeed with easy to use, reliable, around the clock access to materials they need.

Operational sub-Goal

- The next few years could be an opportunity to build more cooperation among the Boston area research library incorporating resources and efforts as financial support dwindle in an unstable economy. The University Librarian a FLO, FLC, and BLC board member and as president of MCCLPHEI will pursue cooperative solutions to some of the ongoing staffing and operations problems faced by libraries in the Boston area and Massachusetts.

Healey Library strives to make improvements in its facilities, space deployment and use, and in maximizing use of the library floors with attractive and appropriate environments to support studying, etc.

Operational and Aspirational sub-Goal

- This new academic year the library will ask the Provost to support a few selected academic facility improvement goals for the library. Our requests to the Space Committee project the addition of up to 250 additional computers on library floors. Infrastructure investments including electric outlets and IT upgrades are needed to implement this request and meet students' needs for additional computers and adequate study and social areas.
 1. Survey library visitors and non-users to determine what areas will require improvement and meet campus constituents' needs, in coordination with the Master Plan Steering Committee and Provost.
 2. Develop and implement plans to accommodate more students seeking a place to work independently or with a group with their laptop and a wireless Internet connection within IT enabled areas
 3. Improve seating and study facilities on the 8th floor, increasing the number of computer and computer connections
 4. Improve 4th and 6th floors seating and add new computers and computer connections.

Aspirational sub-Goal

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Healey Library pursues expanding its funding base and means of support to procure the intellectual property and resources needed to fulfill its roles.

Operational and Aspirational sub-Goal

- In 2010 Healey Library needs to work closely with the Provost, Deans, and Administration and Finance to meet the challenges of reduced funding in times of enrollment and research profile growth. It is important the library be at the table where future planning in new faculty hires, graduate studies growth, and enrollment increases by program and colleges are discussed vis-à-vis campus library resources and Healey Library's consortia memberships. The library needs to develop a resources plan for each course, etc, taught on campus to widen and facilitate research at all levels.
- Although Archives and Special Collections began to address some of its funding needs through fundraising it has not been able to move forward significantly. About two years ago the library and A&SC was supported by former Provost Fonteyn to raise money for the

renovation of the area. After his departure the library had to resubmit the request for renovation of the space. At this time A&SC hopes for assistance in determining renovation costs to set goals for fundraising. This is a relevant goal for this library unit, and for the library.